OSDA PRESENTS OPPORTUNITIES IN BPO INDUSTRY AT TECH MAHINDRA BHUBANESWAR

Job Role	To join the team as Associate & Senior Associate to support one of the premium customer (one of the Global Leader in Ecommerce) to service their customers
Sector	Business Process Outsourcing (BPO)
Eligibility	• **Candidate should be able to join immediately upon selection** • Minimum qualification: 10+2 and also Graduates in any stream • Age should be less than Thirty Years (30 years) • For Diploma pass outs, the students should have minimum 10+2 qualification
Job Description	• Customer Support Services & Resolution of Customer Issues through calls within timelines • Achieve Business Goals for 100% Customer satisfaction • Minimizing customer escalations by solving issues raised by customer in the first attempt • Knowledge of the Products to be serviced for the customer and resolving their queries • Ensure optimum output by attending regular product & service training sessions
Skills	• **Excellent Verbal and written communication Skills** • **Ability and willingness to work in 24/7 shift working environment.** • Good in Problem Solving with strong attention to detail proficiency in numerical ability • Good Typing Skills with high level of Customer Centricity with a flair for Data & Numbers • Proficiency in using email and ability to use proper email etiquettes • Should possess basic knowledge of MS Office
Work Location	Bhubaneswar
Salary Range	INR 10000 to INR 12000 depending upon performance in the selection process
Contact Details	+917655992071 / +917750891482
Venue	**Vikram Dev (Auto.) College, Jeypore (Koraput)**
Date & Time	**2nd August 2019 at 10.00am**

Calling all SkilledinOdisha professionals of the state explore opportunities in the BPO sector with one of the Top IT Organization of the country to service their platinum customers which is a global leader in the Ecommerce Segment.

Are you the Chosen One?

Steps for the Selection Process

1st Round –Face to Face Screening (**Basic fitment check at Venue**)

Subsequent rounds will be conducted at Tech Mahindra office in Bhubaneswar.

2nd Round – Voice & Accent Round (Communication)
3rd Round – OPS round (Operation Fitment Check)
4th Round – Online Test (English Grammar Check – for this round candidate has to visit Tech Mahindra BBSR office)
5th Round – Typing Test (25 WPM with 85% accuracy).